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ETHICS AND HEALTHCARE ADMINISTRATORS' DECISION-MAKING: THE SYMPHONOLOGICAL BIOETHICAL FRAMEWORK

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Abstract: Healthcare administrators are challenged by ethical dilemmas and reconciling business, clinical, and operational demands within the bounds of ethical practice. Grounded theory was used to develop an actionable model promoting ethics in healthcare administrators' decision-making processes. This study collected qualitative data on healthcare administrators' ethical dilemmas from scholarly peer-reviewed manuscripts, reports, and public records. NVivo 10 was used to analyze data, identify themes, build a new substantive theory, and suggest a conceptual model. The Symphonological bioethical framework provides context to facilitate healthcare administrators' decision-making processes. This study contributes to the limited research on healthcare administrators' ethical decision-making.

Keywords: Symphonology, bioethical ethics, decision-making processes, healthcare administrators, patient-centric care, Grounded Theory, Bioethical Standards, Symphonological bioethical framework.